## Data-driven Direct mail Delivered.

Reach your most qualified prospects at home, in their mailbox anywhere in Canada by leveraging the power of data, analytics, and digital integrations.



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# COMPANYOVERVIEW

#### **WHO** WE ARE

### DRMG is Canada's leading Direct Mail Company.

We have been helping businesses of all sizes, from local to national boost sales and brand recognition through Targeted Direct Mail Campaigns for more than 20 years.

We are Canadian owned & Canada's leading Direct Mail company delivering a wide range of neighbourhood mail, including our widely recognized Money Saver brand, regarded as Canada's most dependable publication for everyday savings and coupons.

We are a Canada Post Expert Partner, and their largest shared mail customer.









#### **OUR PURPOSE**

Helping Canadians Save, Businesses Grow, and Neighbourhoods Thrive; delivering more value to consumers, in their homes, and encouraging Canadians to shop local.

#### **OUR BRAND PROMISE**

On Time. On Message. On Target.

On Results.

#### **OUR CORE VALUES**

We treat people right.
We are in this to win.
We practice ferocious customer service.
We contribute to our communities.
The team is the heart of everything.
We know how to have a good time.

#### **REACH** ANYONE & EVERYONE

#### **NATIONWIDE COVERAGE**



14.4M 3.4M 2M 779K

Addresses you can reach

Condos & apartments

Rural addresses

Businesses

#### **CUSTOMIZABLE** SOLUTIONS

No matter what size or industry your business falls under, we are able to tailor a program that meets your marketing needs & budget.

#### PIZZA NOVA HAKIM















































#### **PRODUCTS** WE OFFER

#### Targeted Direct Mail Products



#### SHARED MAIL

Broadly reach homes in select neighbourhoods; targeting a preferred geographic profile through monthly scheduled publications featuring local, regional and national advertisers.

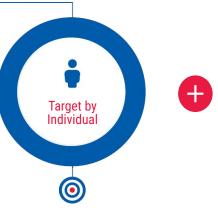
- > 14 publications in 7 provinces
- > Reaching over 6 Million homes
- > Across 234 zones (ave 26,963 homes/zone)
- > Each zone covering multiple postal codes



#### **SOLO DIRECT MAIL**

Choose your own mailing schedule with a standalone advertisement. Going solo provides micro-targeting capabilities, such as preferred geographic, demographic & psychographic profiles.

- > Reach 14.4 Million addresses
- > 3.4 Million condos & apartments
- > 779 Thousand businesses
- > 2 Million rural addresses



#### PERSONALIZED MAIL

Speak to a single person, household or business. Delivered in an envelope or addressed on the flyer itself.

- > Target existing customers
- > Maximize customer loyalty initiatives

#### Analytics & Insight



#### DRMG INSIGHT™

Proprietary analytic software provides the ability to track live customer engagement generated by Direct Mail campaigns.

- > Captures leads by QR scans & number of calls
- > Tracks location, date & time
- > Records calls

# LEVERAGE THE POWER OF DIRECT MAIL

#### **NO PLACE** LIKE HOME



The home continues to be the center of our lives where important decisions are made. That makes direct mail the ideal channel to target customers. DRMG gives you the data, insights and expertise to make it happen.

You only have to look at your email inbox to understand the Power of **Direct Mail** 

**EXPOSURE CASE STUDY** 

**200 Emails** 

per day

Digital Ads per day

And only

Direct Mail Pieces received per day

Customers are influenced by Direct Mail advertising more than any other medium.

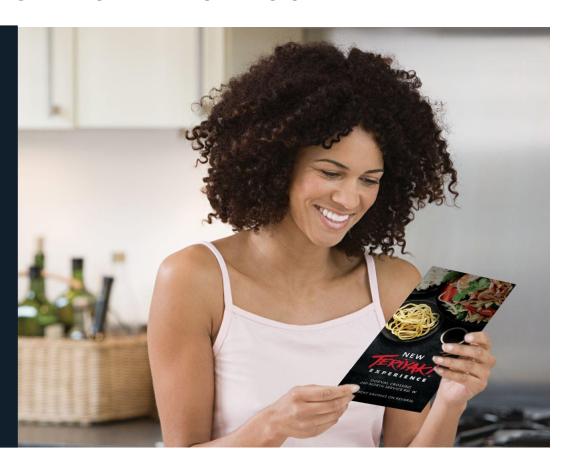
#### **DIRECT MAIL REMAINS** A POWERFUL TOOL

51% Purchase in-store or online after receiving a Direct Mail Piece

71% Share Direct Mail

**88%** Visit a store or go online

92% Read Direct Mail



#### **BOOST YOUR** MARKETING MIX

### **Digital campaigns** including Direct Mail are

Including Direct Mail at

27% more likely

to deliver top-ranking sales performance, and

40% more likely

to deliver top-ranking acquisition levels, versus campaigns without mail.



# **CASE STUDIES**



Small Business Sandra

#### **DIRECT MAIL CHANNELS:**

- Shared Mail
- Solo Direct Mail
- C Personalized Mail

#### **ANALYTICS & INSIGHT:**

- C Call Tracking
- C QR App Download
- **⊘** QR Code Link

**TYPE OF BUSINESS:** Drycleaning **ANNUAL MARKETING BUDGET:** \$6K - \$12K

**TARGET AUDIENCE:** Local residents 30yrs +

**AUDIENCE REACH:** Local

**CAMPAIGN LENGTH:** 12 months

#### **OBJECTIVE:**

Create neighbourhood awareness & attract new customers.

#### APPROACH:

Incentivise customers with one-time promotions every mailing

- Shared Mail: Targeted neighbourhoods surrounding location.
   By using shared mail, Sandra was able to effectively target her local market.
- Analytics & Insight: Track promotions by QR scan & rate offers by redemption

#### **RESULTS:**

Sandra kept track of coupon redemptions per mailing and began tailoring her promotions based on the most popular, resulting in increased traffic and customer loyalty.



### Franchise Frank

#### DIRECT MAIL CHANNELS: | ANA

Shared Mail

Solo Direct Mail

C Personalized Mail

#### **ANALYTICS & INSIGHT:**

C Call Tracking

C QR App Download

**QR** Code Link

**TYPE OF BUSINESS:** Pizza Shop **ANNUAL MARKETING BUDGET:** \$5K - 50K

**TARGET AUDIENCE:** Houses, Apartments & Businesses

**AUDIENCE REACH:** Local

**CAMPAIGN LENGTH:** 12 months

#### **OBJECTIVE:**

Increase takeout and delivery takeout and delivery sales for all 3 franchise locations.

#### APPROACH:

Offer coupons specifically for take-out and delivery orders.

**Shared Mail**: Selected all zones within restaurant delivery area, advertising special offers and one-time redemption coupons.

**Solo Direct Mail**: Specifically targeted businesses.

Analytics & Insight: QR code linked directly to menu.

#### **RESULTS:**

Decreased orders from third-party delivery apps resulting in higher profits.



Home Improvement Harry

#### **DIRECT MAIL CHANNELS:**

- Shared Mail
- Solo Direct Mail
- C Personalized Mail

#### **ANALYTICS & INSIGHT:**

- **Call Tracking**
- C QR App Download
- **QR** Code Link

TYPE OF BUSINESS: HVAC

ANNUAL MARKETING BUDGET: \$10K - 75K

TARGET AUDIENCE: Homeowners

AUDIENCE REACH: Regional

CAMPAIGN LENGTH: 10 months

#### **OBJECTIVE:**

Create brand awareness. Promote heating services in fall/winter and cooling services in spring/summer.

#### **APPROACH:**

Promote discounts on off-season products and services for current season, and promote government energy incentives.

- Shared Mail: Broadly targeted all service areas.
- Solo Direct Mail: Specifically targeted homeowners with 10 years old house that would require most HVAC upgrades.
- Analytics & Insight: Call tracking number per targeted area.

#### **RESULTS:**

The calls received helped in determining which areas not to be focused and which areas needed to be more strategically targeted.



#### Head Office Hailey

#### **DIRECT MAIL CHANNELS:**

- Shared Mail
- Solo Direct Mail
- Personalized Mail

#### **ANALYTICS & INSIGHT:**

- C Call Tracking
- **QR** App Download
- QR Code Link

**TYPE OF BUSINESS:** Major Canadian Banking

**ANNUAL MARKETING BUDGET:** \$250K+

**TARGET AUDIENCE:** Families with kids ages 10 - 14

AUDIENCE REACH: National CAMPAIGN LENGTH: 4 months

#### **OBJECTIVE:**

To gain mass brand awareness and to encourage downloads of a new money management App that helps kids learn, earn and spend.

#### APPROACH:

- Shared Mail: Generating brand recognition across a wide range of households in zones that target families with young children
- Solo Direct Mail: Targeting postal routes with a high % of households with kids ages 10-14 who live in a radius of private schools
- Personalized Mail: Follow up mail to existing customers
- Analytics & Insight: Unique QR Code linking to their app download with a \$10 incentive to do so

#### **RESULTS:**

Elevated brand awareness and a 20% increase in app downloads post campaign completion.

# OUR SOLUTION STRATEGY

#### TURNKEY CAMPAIGN SOLUTION

We can help you with every aspect of your campaign objectives.

**ANALYTICS & INSIGHT** 

and an improved ROI.

Capture customer engagement

generated by Direct Mail campaigns,

providing insight on optimizing results,

#### **CAMPAIGN STRATEGY**

Strategize with the client's budget, target audience and objectives in mind.

# AN ALL-IN-ONE CAMPAIGN SOLUTION Mail

#### **AD DESIGN**

In-house graphics department offering the best lead-generating offers & headlines by industry.

#### **TARGETED DIRECT MAIL**

Shared, Solo & Personalized Direct Mail options, targeting ideal prospects geographically, demographically and psychographically using Canada Post advanced data & research.

#### **NATIONWIDE COVERAGE**

Wherever in Canada your target audience is, we are sure to reach them.

#### FREQUENT IMPRESSIONS

Unlimited distribution options & multiple scheduled shared mail publications ensure you are noticed.

#### MAIL DISTRIBUTION

Mail prepped in-house; distributed, audited and delivery guaranteed by Canada Post.

#### **WE TACKLE** MARKETING CHALLENGES









Generating Leads & Acquiring Customers

Retaining Customers

Budget & Resources

Measuring ROI

We provide advertisers with hyper-local targeting capabilities that generate quality leads; resulting in higher conversion rates and a higher return on investment. We offer advertisers the ability to stay top of mind with consistent mailing schedules & new offerings, along with personalized mail options to stay connected with existing customers and build customer loyalty.

Consider us your "resources". We design, print & deliver. And with a full range of Direct Mail options to choose from, there is a product for every budget.

With the ability to track incoming calls & QR Code scans generated by Direct Mail Campaign, it's easy to determine the cost per lead & help allocate marketing budgets more effectively & improve the overall ROI of marketing campaigns.

#### **3 STEPS** TO SUCCESS



#### **DEFINE YOUR TARGET AUDIENCE**

Define your ideal target audience based on factors such as geographic location, demographic characteristics, buying patterns, and interests. These factors help create a more specific and targeted marketing strategy that resonates with potential customers who are most likely to be interested in what you have to offer



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#### **CHOOSE A DIRECT MAIL CHANNEL**

Select Direct Mail vehicles best suited to target your ideal prospects. It could be 1 or more monthly scheduled Shared Mail Publications or Solo Mail, micro-targeting capabilities, Personalized Mail, addressed to a specific customer base, or a combination. The key is to experiment & test your marketing efforts.



**TRACK PERFORMANCE & LEARN** 

Link a telephone number and/or QR Code to our proprietary analytics software to track customer engagement generated by your Direct Mail Campaign. Improve your marketing strategies based on these insights and achieve a greater ROI.

# PRODUCT DEEP DIVE

#### **SHARED** MAIL

#### Share the cost of mail with local, regional & national advertisers

DRMG's monthly scheduled Shared Mail Products broadly reach every home apartment and business in select neighbourhoods; targeting preferred geographic profiles. Shared Mail offers competitive pricing that allows advertisers to reach a broad audience at a fraction of the cost of mailing their flyer or postcard as a standalone.



Local advertisers: Shared Mail is an affordable option for local businesses looking to target specific neighborhoods or postal codes.



Regional advertisers: For advertisers targeting a broader geographic area, Shared Mail is effective and cost-effective.



National advertisers: Shared Mail is a viable option for national advertisers looking to reach a wide audience.

#### **Shared Mail Distribution**



#### MONEY SAVER ENVELOPE

Niagara ON 87.5KHomes • 7 Zones Vancouver BC 525K Homes • 43 Zones Victoria BC 125K Homes • 10 Zones

Edmonton 150K Homes • 12 Zones Maritimes 250K Homes • 20 Zones Montreal 900K Homes • 70 Zones



#### MONEY SAVER **MAGAZINE**

GTA ON

1.735.5K Homes 38 Zones

Winnipeg MB 120K Homes • 4 Zones

Kelowna BC 50K Homes 4 Zones



#### **HOME SAVER** MAGAZINE

**PROMAISON** 

**SOLO PLUS** 

Montreal

2 Zones

GTA ON 800K Homes 4 Zones

3 Zones



**SOLO PLUS** 

100K Homes 1 Zone



#### **GREATER TORONTO LIVING**

**GTA ON** 650K Homes



**PROCOMMERCE** 

Montreal 100K Homes



**DRMG** 

**AD SAVE** 

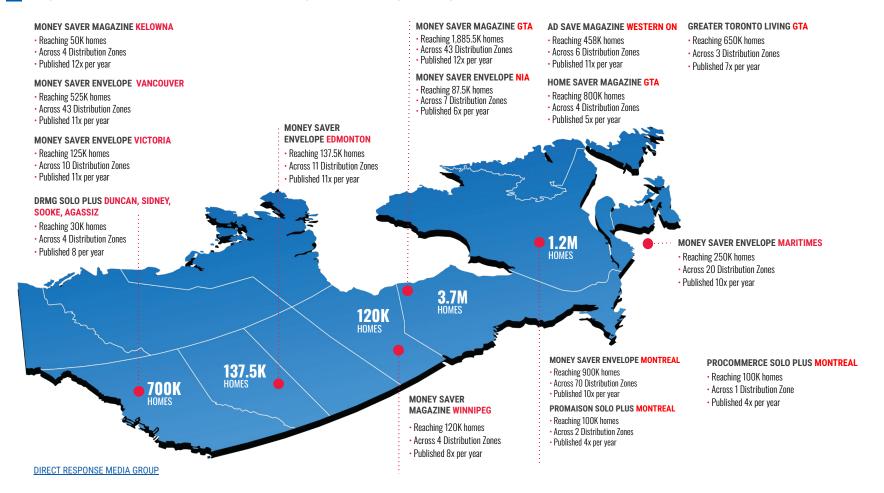
Western ON

406K Homes

MAGAZINE

**SOLO PLUS** Duncan, Sidney, Sooke, Agassiz BC 22.500 Homes 3 7ones

#### SHARED MAIL DISTRIBUTION



#### **SOLO** DIRECT MAIL

#### Mail when you want & where you want.

Make the most impact in mailboxes with a standalone advertisement and brand exclusivity. Solo Direct Mail provides the ability to target potential customers within a very specific geographic area, such as a neighborhood, city block, or even a single building. This approach allows businesses to reach people who are most likely to be interested in their products or services based on their location and other relevant demographic factors.



Reach more deliverable addresses. With our targeted data, select mailing zones to align with your campaign goals.



100% branded to your business: no shared ad space. Uninterrupted in the mailbox



Track separately from other media campaigns with call tracking, tracking URL and QR code.

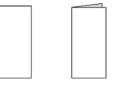


Competitive direct mail rate for maximum reach and ROI.



**14.4 million** addresses to reach **3.4 Million** Condos & Apartments **2 Million** Rural Addresses

#### Choose a format

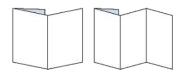


SOLO CARD 5.25 X 10.875

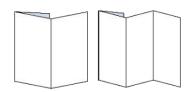
DOUBLE SOLO CARD

D FLYER 5 10.5 x 8.

DELUXE POSTCARD 5.125 X 9



MENU - 3 OR 4 PANEL 16 x 8.25



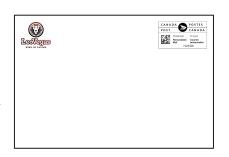
XL MENU 3 OR 4 PANEL 16.75 x 10.75

#### PERSONALIZED MAIL

#### Engage with active & past customers

Personalized Mail™ is a one-to-one communication, allowing for a tailored message directly to customers or prospects. The address may or may not have a contact name. The list of addresses can be your list of customers or can be bought/rented.

Personalized Mail™ can help acquire new customers, deepen connections with existing ones and build customer loyalty. For example, not-for-profits often rent lists to obtain new donors, and financial institutions use Personalized Mail to communicate regularly with customers as well as send them special promotions.



Here are some ideas on how businesses can use personalized mail to engage with customers:



#### **Customized offers:**

Tailoring offers to customers' specific interests and purchasing behaviors. For example, a clothing retailer could send a discount offer on items that the customer has previously shown an interest in or purchased.



#### **Special Events & Promotions**

Invite customers to special events or promotions, such as product launches, store openings, or exclusive sales. Personalized mail can create a sense of exclusivity and make customers feel valued.



#### Thank you notes & loyalty rewards:

Thank customers for their loyalty and encourage continued engagement. Businesses can send personalized thank you notes and loyalty rewards, such as discounts or exclusive access to new products.

#### **ANALYTICS** & INSIGHT

### Measure your advertising return by tracking calls and QR code scans in our **DRMG Insight** Analytics Dashboard.

DRMG Insight is our proprietary analytics software that provides you the ability to track customer engagement generated by your Direct Mail Campaign. Gain valuable insights into the prospects you attract, their behaviors and preferences, and refine your marketing strategies to improve the customer experience, drive better results and achieve greater ROI from your marketing efforts.





### SAMPLE ADS

#### **SAMPLE** ADS



MONEY SAVER ONTARIO Link to Flipbook



MONEY SAVER ENVELOPE Link to Flipbook



HOME SAVER Link to Flipbook



MONEY SAVER ENVELOPE MTL Link to Flipbook



GREATER TORONTO LIVING Link to Flipbook



**SOLO MAILERS**<u>Link to Solo Samples</u>



AD SAVE Link to Flipbook

To find out more on how to integrate direct mail into your marketing mix, contact a DRMG marketing expert.

# Let's get your campaign started.

